

Order your over-the-counter (OTC) products from the comfort of home.



Medicare Advantage plans with savings built in.



Excellus BlueCross BlueShield Medicare Advantage plans have savings built in. Many of those plans include a quarterly over-the-counter (OTC) benefit that allows you to purchase OTC products you may need. This benefit offers you the convenience of delivery to your preferred address. You will receive a catalog of items to order from. This benefit provides you a set amount each quarter to spend on everyday health and wellness items. Your plan's OTC benefit covers hundreds of items including aspirin, vitamins, cold and cough preparations, bandages, Covid 19 test kits and more.

NOTE: Not available in all plans. Please check your Evidence of Coverage or member contract for verification of coverage.



A brief sample of your available over-the-counter products

ALLERGY

Allergy Tablets, Nasal Spray

ANTACIDS & ACID REDUCERS

Acid Reducer, TUMS Ultra Strength

ANTI-DIARRHEAL, LAXATIVES & DIGESTIVE HEALTH

Docusate Sodium, Pepto-Bismol Cherry

BATHROOM SAFETY & FALL PREVENTION

Bath Mat, Folding Cane Handle

COLD & FLU

Diabetic Tussin DM, Multi-Symptom Cold Formula

COLD SORE & MEDICATED LIP PRODUCTS

Abreva, Cold Sore Treatment

DENTAL & DENTURE CARE

Effergrip Denture Cream Adhesive, Fixodent

EYE & EAR CARE

Clear Eyes Eye Drops, Multi-Purpose Contact Lens Solution

FIRST AID

Bactine Solution, Isopropyl Alcohol

INCONTINENCE SUPPLIES

A & D Ointment, Barrier Cream

PAIN RELIEVERS & FEVER REDUCERS

Pain Relievers, Bayer Back & Body Pain

VITAMINS & MINERALS

Daily Multivitamin Gummy, Fish Oil, Soft Gels

You have three ways you can spend your allowance.

Whichever way you choose, your order will get delivered directly to your home with free shipping. Keep in mind you'll need to use your entire quarterly benefit each time you order. You will be allowed to self-pay for anything above your allowance.

Order online*

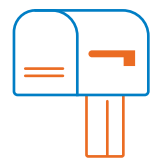
Order online at:

Excellus.ConveyOTCSolutions.com



Order by mail

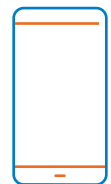
Mail in the order form provided in your catalog.



Order by phone

Call the OTC Fulfillment Center at 855-657-7543 (TTY 711)

Monday - Friday 8 a.m. to 11 p.m. EST.



NEW!

Order online using the
OTC Anywhere app



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Excellus  

*Excellus BlueCross BlueShield has contracted with Convey Health Solutions, Inc., to administer this benefit.

A nonprofit independent licensee of the Blue Cross Blue Shield Association

Excellus BlueCross BlueShield is an HMO plan and a PPO plan with a Medicare contract. Enrollment in Excellus BlueCross BlueShield depends on contract renewal.