

# \$500 Flex Card for Dental, Vision, and Hearing Services

## How it works:

1. Your flex card is pre-loaded with your \$500 balance and is active on the start date of your plan (no need to activate). Unused funds do not roll over into the following plan year.
2. Keep your flex card in your wallet to pay for covered services received at the eligible locations listed.
3. When making a transaction, always select CREDIT at the point of purchase (do not select DEBIT). If making a purchase that exceeds the amount remaining on your flex card, you must instruct the merchant to swipe for an amount that does not exceed your balance, and use another payment method(s) for the remainder.
4. If you forget your card or receive a covered service at a non-eligible location, you can submit a claim and be reimbursed from your balance.
5. Check your balance by calling **1-833-655-1780** or going to **MyExcellusMedicare.com**.

## New in 2024:

Earn up to an extra \$100 annually for completing plan-chosen healthy activities such as an annual physical or regular blood tests & screenings.

Funds are added to your existing Flex Card balance (maximum \$100 per year).

## What can I use my flex card for?

ELIGIBLE	NOT ELIGIBLE	ELIGIBLE LOCATIONS	
<ul style="list-style-type: none"><li>• In- or out-of-network providers</li><li>• Authorized dental, vision, and hearing locations that accept Mastercard®</li><li>• Comprehensive dental services such as crowns, dentures and fillings. It can also be used for dental implants.</li><li>• Eyewear such as prescription glasses or contact lenses</li><li>• Hearing aids</li></ul>	<ul style="list-style-type: none"><li>• Non-medically necessary procedures (cosmetic)</li><li>• Non-prescription glasses or sunglasses</li><li>• Copays for covered medical benefits, such as specialist visits or surgery.</li></ul>	<b>Merchant ID</b>	<b>Location</b>
		8021	Dentists and Orthodontists
		8042	Optometrists and Ophthalmologists
		8043	Opticians, Opticians Goods and Eyeglasses
		5975	Hearing Aids – Sales, Services and Supply Stores

**The flex card is available on the following plans:  
Medicare Blue Choice Access PPO and Medicare BlueFlex PPO**

**Questions?** Call us at **1-877-883-9577** (TTY: 711) 8 a.m. to 8 p.m. Monday - Friday.  
From October 1 to March 31, representatives are available seven days a week from 8 a.m. to 8 p.m.

### Tip for getting the most out of your flex card:

Use your plan benefits **first** and then **use your flex card to pick up any balance** that may remain.

### Member example:

Mary went to the dentist for a root canal. When she was checking out, they told her the amount due. She thought about using her flex card to pay, but first asked if the services had been run through her insurance. They told her they would do that now that the visit was complete, and they would bill her if any balance was owed. If Mary receives a bill in the mail with a balance for her visit, she will then use her flex card to pay the remainder.



A nonprofit independent licensee of the Blue Cross Blue Shield Association.

Excellus BlueCross BlueShield is a PPO plan with a Medicare contract. Enrollment in Excellus BlueCross BlueShield depends on contract renewal.

Our Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-883-9577 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-877-883-9577 (TTY: 711)。