

\$250 Flex Card

(Rewards and Incentives)

for Dental,
Vision, and
Hearing Services



How it works:

1. Your flex card is pre-loaded with your \$250 balance and is active on the start date of your plan (no need to activate). Unused funds do not roll over into the following plan year. **Please do not dispose of your card. It will automatically activate at the beginning of the year as long as you are a member.**
2. Keep your flex card in your wallet to pay for covered services received at the eligible locations listed.
3. When making a transaction, always select CREDIT at the point of purchase (do not select DEBIT). If making a purchase that exceeds the amount remaining on your flex card, you must instruct the merchant to swipe for an amount that does not exceed your balance, and use another payment method(s) for the remainder.
4. If you forget your card or receive a covered service at a non-eligible location, you can submit a claim and be reimbursed from your balance.
5. Check your balance by calling **1-833-655-1780** or going to **MyExcellusMedicare.com**.

Earn extra flex dollars with wellness rewards:

Earn up to an extra \$100 annually for completing plan-chosen healthy activities such as an annual physical or regular blood tests & screenings.

Funds are added to your existing flex card balance (maximum \$100 per year).

ACTIVITY TO COMPLETE	REWARD FOR COMPLETION	ELIGIBLE MEMBERS
Annual exam from an approved list of options	Up to \$40	Everyone on the Medicare BlueFlex PPO plan
Colorectal screening from a list of approved options	Up to \$20	
Breast cancer screening with your in-network physician	Up to \$20	
Diabetic eye exam with your in-network physician	Up to \$10 per activity, up to \$30 total	Members with a diabetes diagnosis on the Medicare BlueFlex PPO plan
Diabetic Kidney blood and urine testing with your in-network physician		
Measure your blood sugar (HbA1C) with your in-network physician. If your measurement is 8.0 % or above, complete a call with care management about your lifestyle and available resources		
Measure your blood pressure with your in-network physician. If your measurement 140/90mm Hg or above, complete a call with care management about your lifestyle and available resources	Up to \$30	Members with a hypertension diagnosis on the Medicare BlueFlex PPO plan
Bone density screening with your in-network physician	Up to \$30	Biologically female members on the Medicare BlueFlex PPO plan
Prostate screening with your in-network physician	Up to \$30	Biologically male members on the Medicare BlueFlex PPO plan

What can I use my flex card for?

ELIGIBLE	NOT ELIGIBLE	ELIGIBLE LOCATIONS	
<ul style="list-style-type: none"> • In- or out-of-network providers • Authorized dental, vision, and hearing locations that accept Mastercard® • Comprehensive dental services such as crowns, dentures and fillings. It can also be used for dental implants. • Eyewear such as prescription glasses or contact lenses • Hearing aids 	<ul style="list-style-type: none"> • Non-medically necessary procedures (cosmetic) • Non-prescription glasses or sunglasses • Copays for covered medical benefits, such as specialist visits or surgery. 	Merchant ID	Location
		8021	Dentists and Orthodontists
		8042	Optometrists and Ophthalmologists
		8043	Opticians, Opticians Goods and Eyeglasses
		5975	Hearing Aids – Sales, Services and Supply Stores

Tip for getting the most out of your flex card:

Use your plan benefits **first** and then **use your flex card to pick up any balance** that may remain.

Member example:

Mary went to the dentist for a root canal. When she was checking out, they told her the amount due. She thought about using her flex card to pay, but first asked if the services had been run through her insurance. They told her they would do that now that the visit was complete, and they would bill her if any balance was owed. If Mary receives a bill in the mail with a balance for her visit, she will then use her flex card to pay the remainder.

The flex card and wellness rewards are available exclusively on the Medicare BlueFlex PPO Plan.

Questions? Call us at **1-877-883-9577** (TTY: 711) 8 a.m. to 8 p.m. Monday - Friday.

From October 1 to March 31, representatives are available seven days a week from 8 a.m. to 8 p.m.



A nonprofit independent licensee of the Blue Cross Blue Shield Association. Excellus BlueCross BlueShield is a PPO plan with a Medicare contract. Enrollment in Excellus BlueCross BlueShield depends on contract renewal.

Other limitations and exclusions may apply. Please refer to the Activity Checklist in your program documents for more information on each activity. Please refer to the Medical Benefits Chart in your Evidence of Coverage (EOC) booklet for more details on what you may have to pay for covered services.

Rewards will be automatically loaded for eligible members upon processing the claim for a relevant activity. Claims processing may take up to 90 days. All activities will be subject to your regular copayment and cost shares. Additional limitations on each activity may apply. For more details on the Rewards & Incentives program, please refer to your Evidence of Coverage booklet or Flex Card materials, or call member services at the number listed on your Member ID Card.

Our Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-883-9577 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-877-883-9577 (TTY: 711)。